

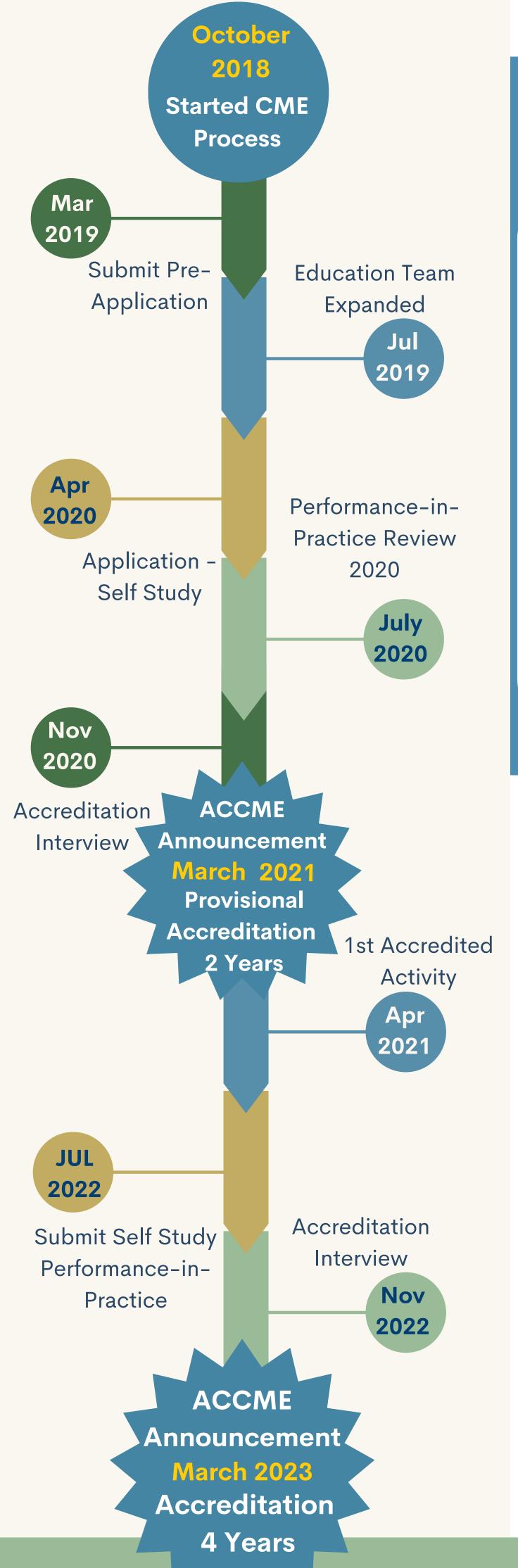
# Professional Betterment & Lifelong Learning

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## PURPOSE

To provide a collaborative online environment that educates Somnia employees with relevant and timely content based on our company's expertise in clinical and practice management. The tools, trainings and resources provided through the platform serve to improve patient outcomes directly or indirectly through provider empowerment achieved by ongoing knowledge, competency and skill enhancements.



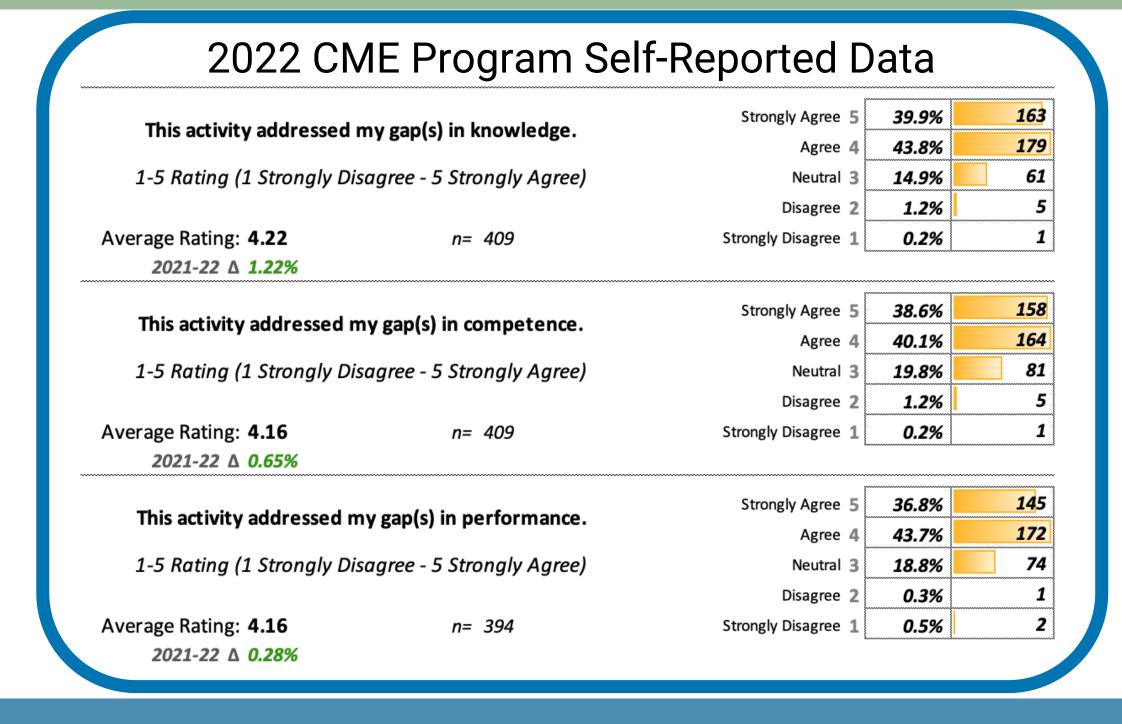
#### ACTIONS TAKEN

- 1. Needs Assessment, gaps, content design
- 2. Measure intervention for changes in competence, knowledge, performance in practice and patient outcomes

Identify the problem problem exists object the problem problem exists object to the problem of t

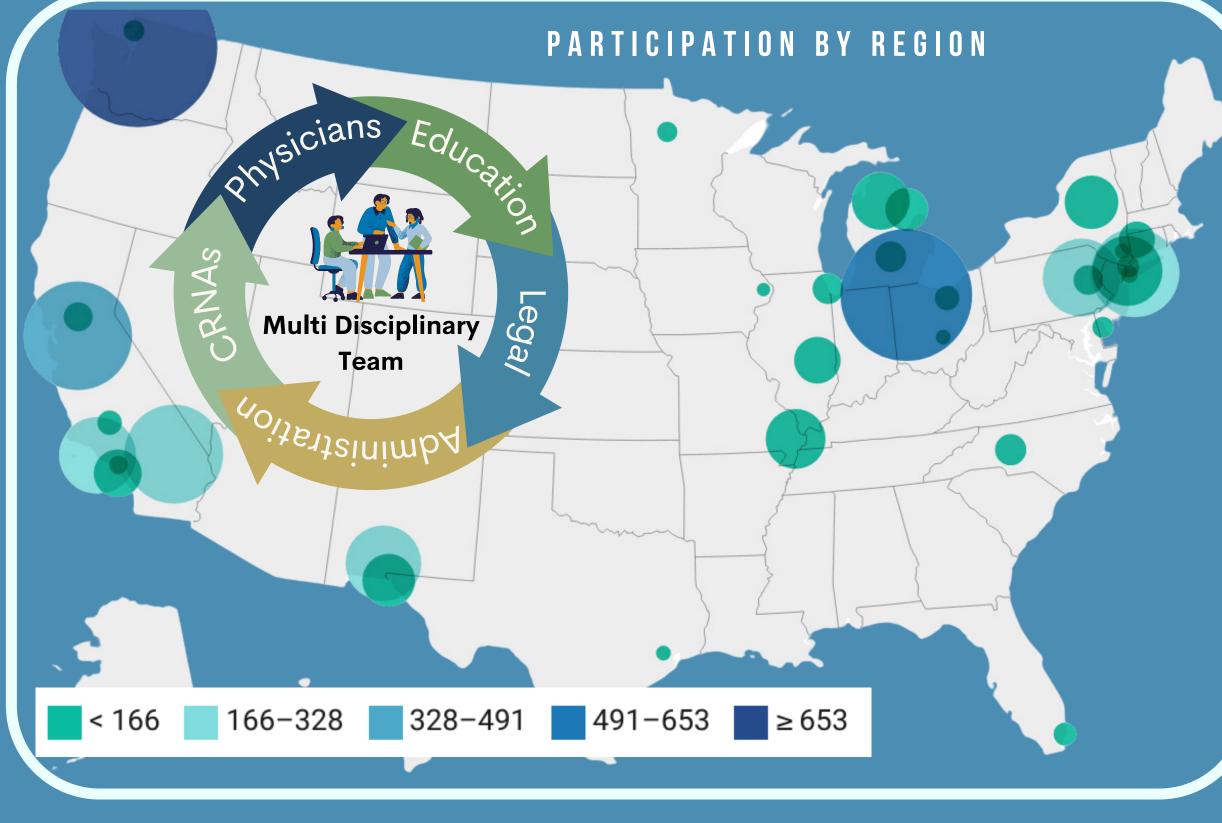
Develop learning objectives to address activity based on learning objectives

Evaluate/assess
educational activity
Objectives met?
Problem addressed?

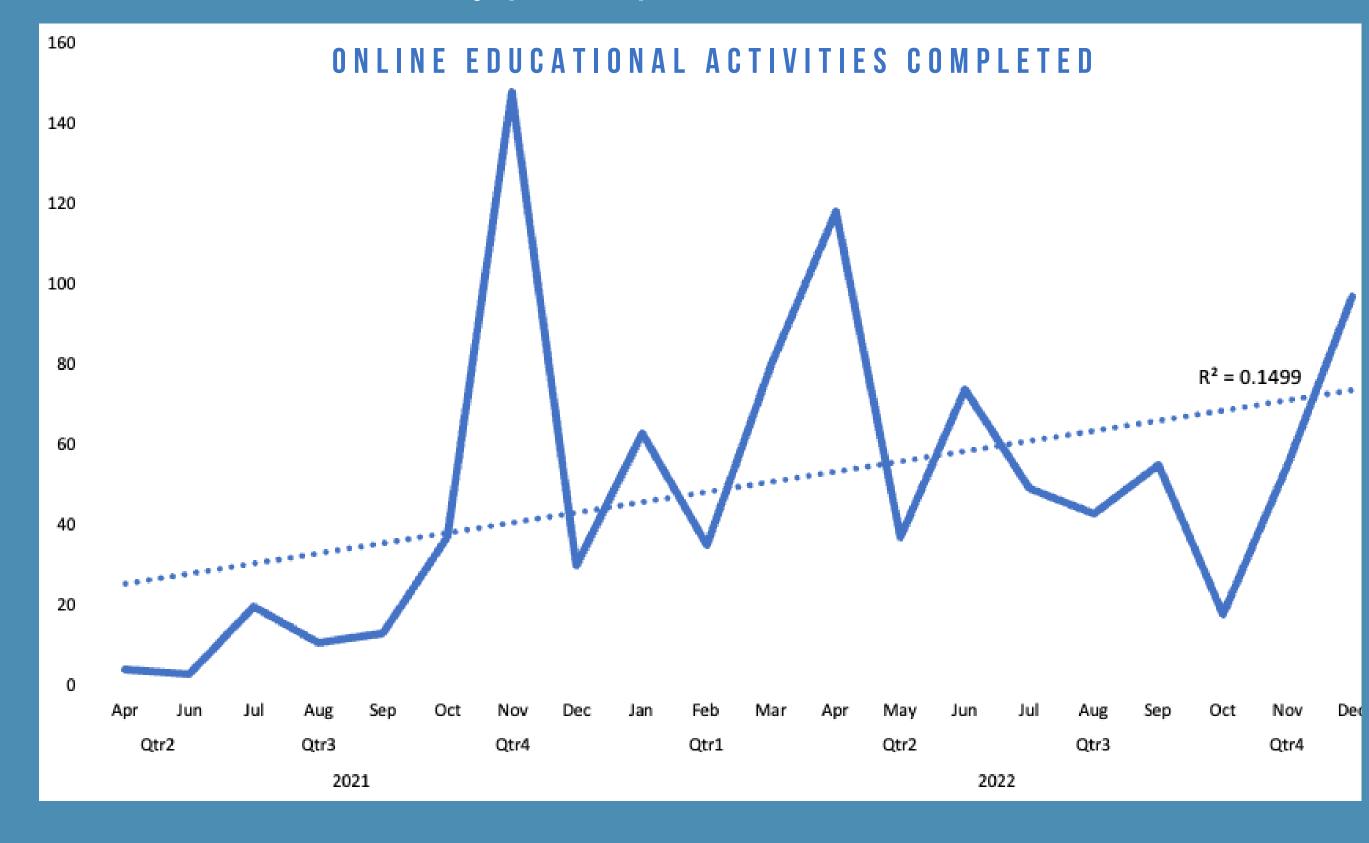


## RESULTS

#### 1. Nationwide footprint

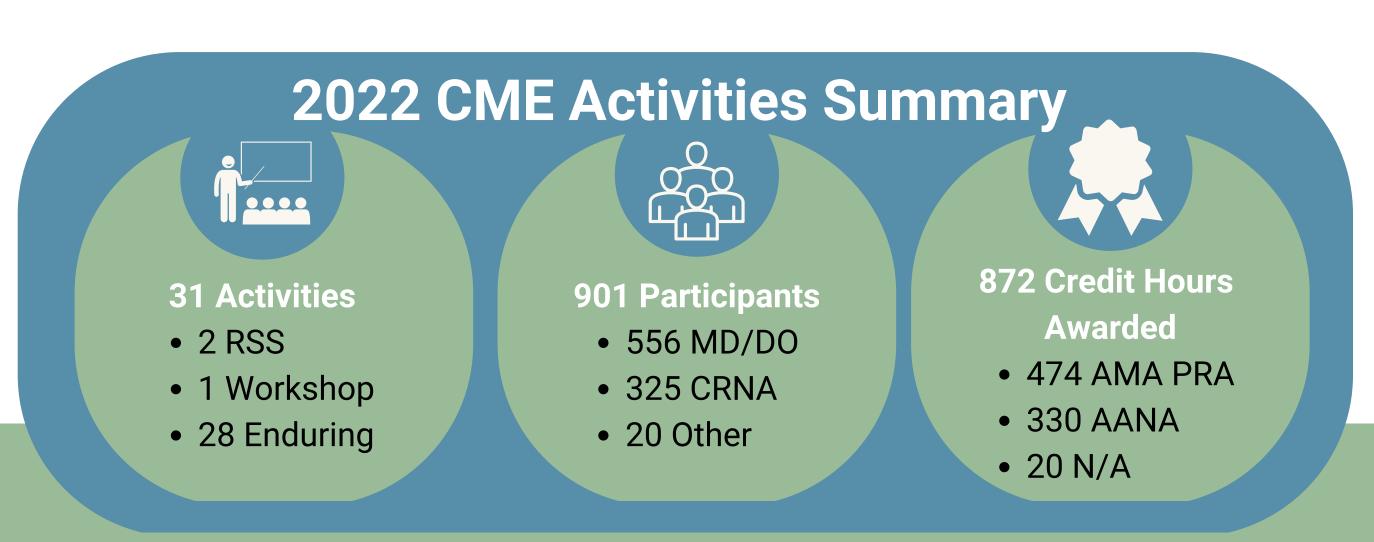






#### LESSONS LEARNED

- Using effective gap analysis allows both outcomes data and learner feedback to guide content creation.
- Results suggest that ACCME Online Enduring Activities can lead to enhanced knowledge, competency, and performance.
- A brand messaging and internal communications plan supported engagement both directly and indirectly via newsletters, social medial and other promotions and contests.
- A Learning Management System (LMS) with employee access via company network Single Sign-On Process (SSO) initially hindered access to the learning platform due to infrequent clinician engagement within network email and systems. However, after 9-12 months of consistent communication and assistance, we've seen an increase in engagement on the LMS as well as other network systems.
- Employees are eager to take both CME and non-CME educational activities when applicable and accessible.



# **Contact Information**